Subscription Licensing - Use Scenarios

These scenarios represent some of the real life scenarios you may encounter when asked whether or not a customer can benefit from our Subscription License Model. The customer networks have been greatly simplified.

In general, we support all scenarios with the following disclaimer/limitations:

> Wherever KBS and/or KCS is run from, all communication with our licensing service at license.kardin.com must be from a static IP address that has been shared with us. Dynamic addresses, such as the IP addresses that residential customers would have, cannot be used. Cloud services are also able to take advantage of the Subscription Licensing Model if the server has been assigned a static IP address. Multiple office locations are also supported if they have static IP addresses.

> As a general rule of thumb: Any deployment scenario will work so long as the Kardin product user is able to access license.kardin.com through a static IP address that has been communicated to Kardin Systems, Inc.

> Static IP addresses that can utilize your licenses can be added or removed by contacting Kardin Support. Please note, the Subscription License Service is only available when acquiring 5 or more licenses.

Scenario 1

This is a simplified network where KBS is deployed to individual workstations. Ultimately, their communication exits their network through their internet connection to reach our license service.
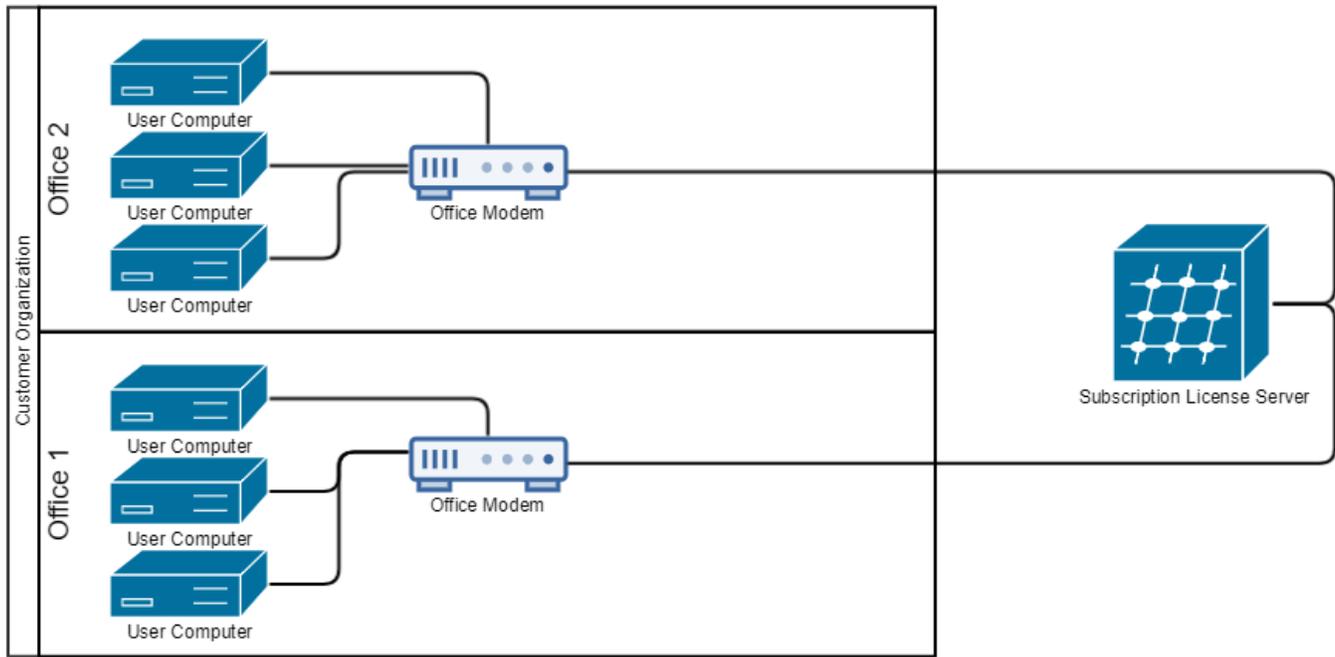
Supported: Yes
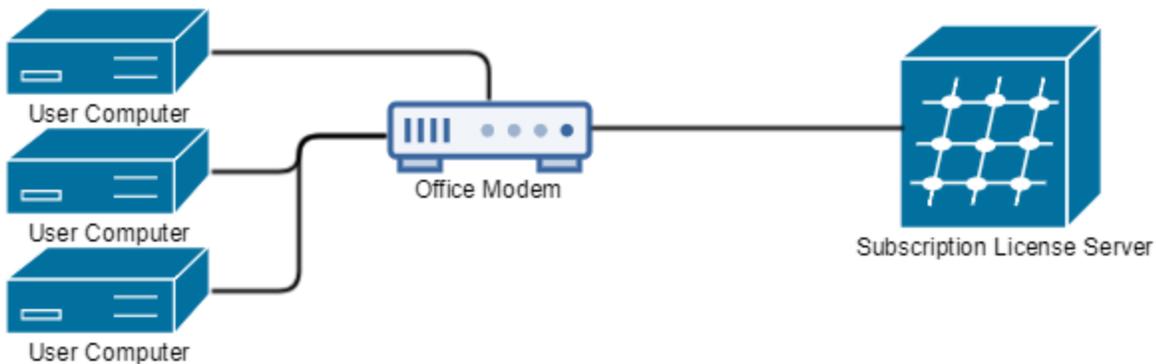
Scenario 2

This is a simplified network where the customer has two office locations. There is no limit on how many locations the customer may have.
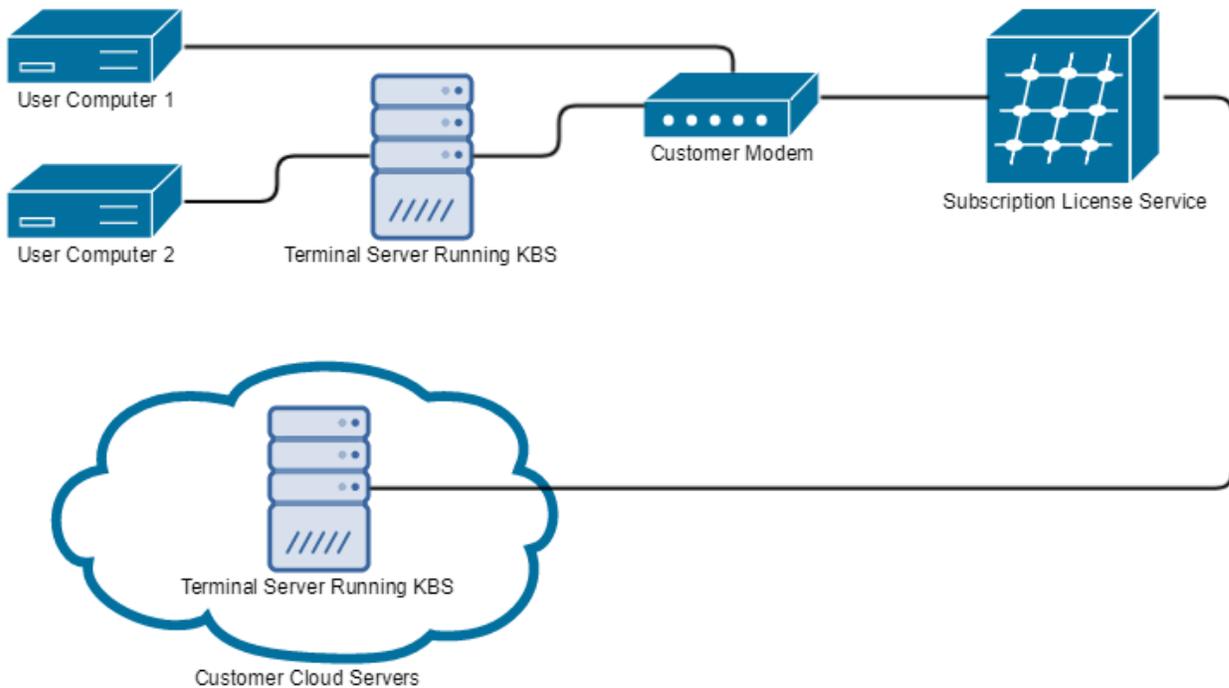
Supported: Yes

Scenario 3

This is a more complex scenario where User Computer 1 has KBS installed on their desktop. They are able to use our license service. User Computer 2 logs into their Terminal Server to run KBS. This customer also has a Cloud computing service (such as AWS, Azure, Google Compute, etc) and access KBS through Terminal Services (using RemoteApp or a full desktop).

Supported: Yes

VPN/Remote Users

You may receive questions about whether VPN and Remote Workers can be supported. The short answer is "in some cases". If the user is on a VPN connection that is either routing all their traffic through their office, or using the VPN connection to access a Terminal Server or desktop that fits the above scenarios then it is supported. If they are not on a VPN or they do not route all their traffic through the office, then it is not supported. The customer can be informed that "If your user's traffic is routed through your office internet connection using the same static IP address you provide us, then they can take advantage of this model".